

2021 IMPACT REPORT

Advancing Our Mission During Challenging Times

YOUR SUPPORT HELPS BARRY REACH HIS FULL POTENTIAL

THROUGH A REWARDING CAREER

Through your support of Via's Community Employment Services, Barry has a job that he loves. When he was in high school, he participated in Via's Student Work Experience Program and got his first paid job in the summer of 2018. After that, he continued to build his social and employment skills through Via's Teen Summer Experience and Community-Based Work Experiences.

Barry gained so many job skills and can now independently bake muffins and croissants. He continues to grow in his job and take on new responsibilities. Barry's job coach has worked with him throughout the pandemic to ensure his success.

We depend upon your financial support to provide these critical services that ensure the people Via serves reach their full potential. Thank you again.

Barry arrives to work with a friendly greeting and is always quick to exchange a “good job guys” and fist bump with his co-workers.



EMPLOYMENT SERVICES

Community Employment,
School-To-Work Transition Services,
Business & Industrial Services

 **353**

STUDENTS & ADULTS
PREPARED FOR, ATTAINED
OR RETAINED COMPETITIVE
EMPLOYMENT



CHILDREN & TEEN SERVICES

Speech, Occupational & Physical
Therapies, Teen Experience,
Lehigh Children's Academy

154 

YOUNG CHILDREN
RECEIVED EARLY INTERVENTION
THERAPIES TO REACH
DEVELOPMENTAL GOALS



26 

TEENS
SPENT THE SUMMER
LEARNING WHILE HAVING FUN



COMMUNITY CONNECTIONS

Community Mentoring, Autism
Services, Adult Training Services,
Behavior Support Services

 **199**

INDIVIDUALS
ACHIEVED THEIR PERSONAL
GOALS THROUGH SOCIAL &
EMOTIONAL SUPPORT IN
THE COMMUNITY & AT HOME

DEAR VIA FRIENDS

Your generous support during the continued COVID-19 crisis allowed us to meet its challenges head-on by allocating Via's critical talent and resources to our services that have the greatest impact on the lives of people with intellectual and developmental disabilities. THANK YOU!

Via was required by Pennsylvania to close on multiple occasions as COVID-19 cases increased. When services were open, we had to navigate through strict capacity limitations, ensure proper health and safety protocols, face a workforce crisis not experienced in decades, and tackle constant COVID-19 challenges. Via employees demonstrated their creativity and innovative thinking throughout the year. Whether they directly support our participants, or are in administrative and other positions, they kept going and remained committed to the people we serve.

We worked diligently to apply for federal, state, local and private funding to ensure that Via remained stable, could rebuild, and position itself for growth to meet the incredible demand for services. We were determined to focus our resources on the delivery of our core mission and made difficult decisions to close our last thrift store and end hosting two events, the Via Marathon and All-Star Basketball Classic.

In early 2020, Via served more than 800 people each month. Forced closures and surging COVID-19 numbers resulted in serving as few as 27 people in early April 2020. Through a strong commitment to the people Via serves, we saw those numbers rise month after month. At the beginning of June 2020, Via was serving 237 people. We ended 2021 fiscal year serving 616 people monthly.

Because of your continued support and commitment, we push forward to ensure Via's essential services are here now and in the future for our community, our participants and their families.



Board Chair

President & CEO

2021 YEAR AT A GLANCE



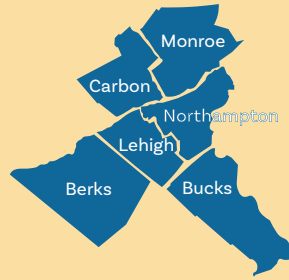
BECAUSE OF YOU

808

INDIVIDUALS & THEIR FAMILIES WERE SERVED



COUNTIES SERVED



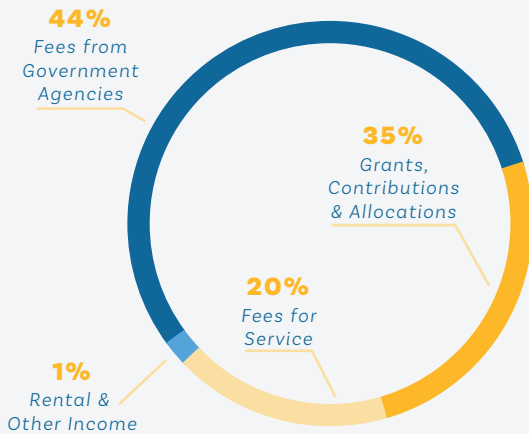
\$2,790,445

GRANTS, CONTRIBUTIONS & FEDERAL COVID-19 FUNDING

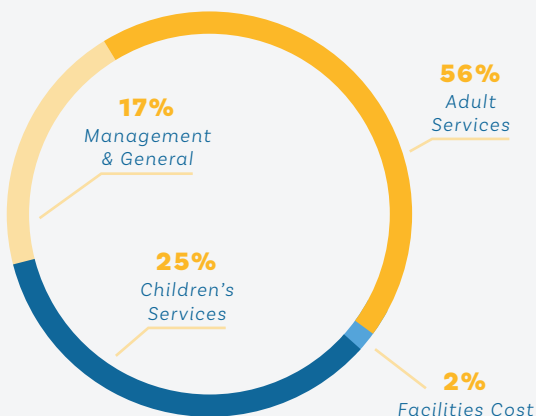
Thank you for your generous support!

For a list of our donors, visit: ViaNet.org

REVENUES



EXPENSES



2021 FINANCIALS

REVENUES

Fees from Government Agencies	\$3,522,568
Grants, Contributions & Federal COVID-19 Funding	\$2,790,445
Fees for Service	\$1,628,796
Rental & Other Income	\$57,600

TOTAL \$7,999,409

EXPENSES

Adult Services	\$3,920,156
Children's Services	\$1,717,889
Management & General	\$1,222,333
Facilities Cost	\$143,446

TOTAL \$7,003,824

The gain that Via incurred in FY21 is due to Federal Non-profit COVID-19 Relief Funding.

EILEEN'S FAMILY IS ETERNALLY GRATEFUL TO VIA

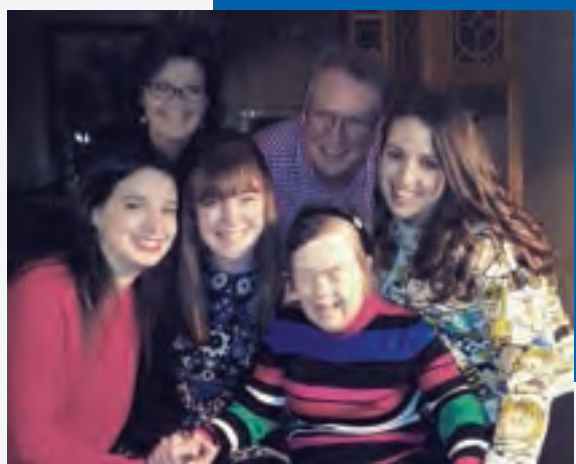
Eileen, fondly nicknamed Chippy by Via staff, was the youngest of nine children with a big extended family. She received services from Via for 38 years. For much of this time, she proudly earned a paycheck in Via's Vocational Workshop. As her needs changed, she participated in Via's Creative Expressions program where she produced lovely art projects and celebrated her love of music. After this was no longer possible, Via staff went to her home and took her out to access community activities.

When she passed away in 2021, her family asked for donations to Via. Her family wrote, "Via staff recognized Eileen's compassionate heart, innate strength and vibrant spirit. They guided and empowered her to reach for her potential as a person whose special needs were matched by special gifts. As a family, we are eternally grateful to Via for the outstanding care provided for our beautiful sister."

It means so much that Eileen's family chose to honor her memory by supporting Via's services so that others like Eileen can live their best lives. To learn more about Eileen, please visit ViaNet.org/success-stories/



Eileen with her brothers and sisters



Eileen with her sister, brother-in-law and nieces.



Serving the Community Since 1952

336 W. Spruce Street
Bethlehem, PA 18018

610-317-8000
ViaNet.org

Via's mission is to help people reach their full potential through a rewarding career, meaningful relationships and an enriching community life.



@ViaoftheLehighValley



VIA LEADERSHIP TEAM

Lisa Walkiewicz	President & Chief Executive Officer
Randall Letterhouse	Chief Financial Officer
Michele Grasso	Vice President of Development & Communications
Denise Pioli	Vice President of Services
Jill Pittenger	Vice President of Human Resources

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Jerry Somers	Community Advocate

Via of the Lehigh Valley, Via Foundation and Via Events are nonprofit 501 (c)(3) organizations registered in the state of Pennsylvania. A copy of the official registration and financial information may be obtained from the PA Dept. of State by calling toll free within Pennsylvania (800) 732-0999. Registration does not imply endorsement.

Via of the Lehigh Valley provides services to people with intellectual and developmental disabilities like autism, cerebral palsy and Down's syndrome. Via Events and Via Foundation provide resources to help fund Via of the Lehigh Valley.