

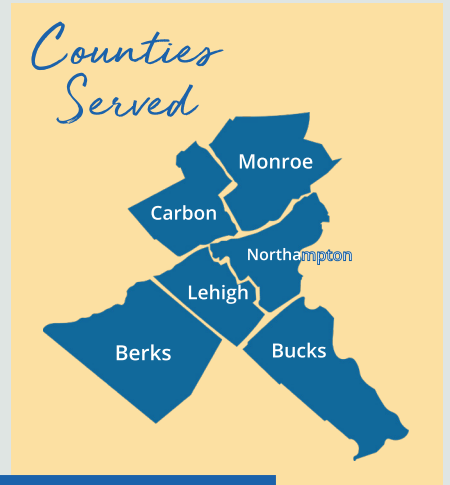
# Resilience

## DURING CHALLENGING TIMES



## 2020 IMPACT REPORT

# 2020 YEAR AT A GLANCE



**1,163**  
*People Served*

← BECAUSE OF YOU

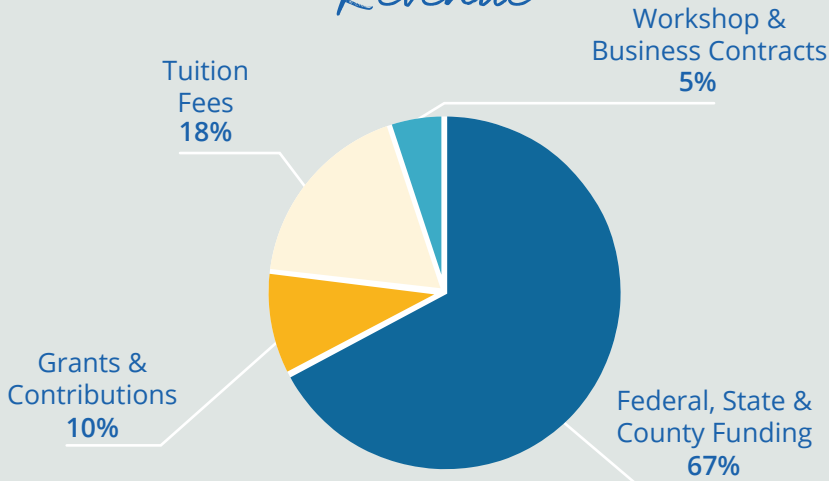
**\$852,936**  
*Grants & Contributions*

THANK YOU FOR YOUR GENEROUS SUPPORT!

FOR A LIST OF OUR DONORS VISIT [ViaNet.org](http://ViaNet.org)

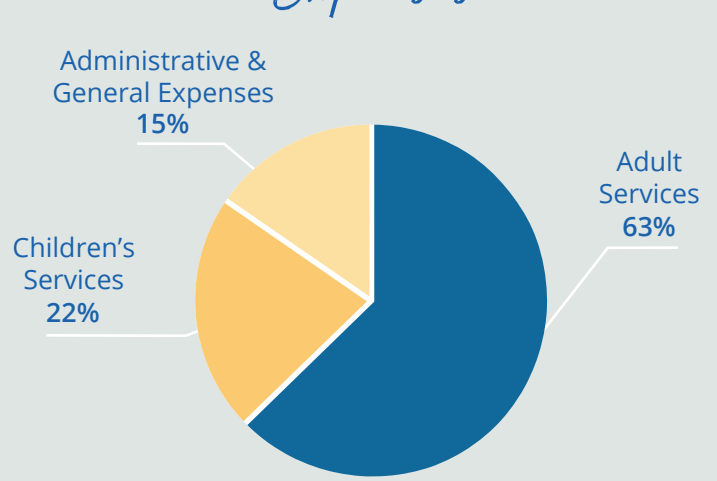
## 2020 FINANCIALS

### Revenue



**Total: \$7,339,411**

### Expenses



**Total: \$8,187,284**

Via incurred a loss during the 3<sup>rd</sup> and 4<sup>th</sup> quarters of the year due to the impact of COVID-19.



# EMPLOYMENT SERVICES

Community Employment, Student Work Experience,  
School-To-Work Transition Services, Vocational Training

487



*Students & Adults*

PREPARED FOR, ATTAINED, OR RETAINED  
COMPETITIVE EMPLOYMENT



# CHILDREN & TEEN SERVICES

Speech, Occupational & Physical Therapies, Teen Experience  
Lehigh Children's Academy

178



*Young Children*

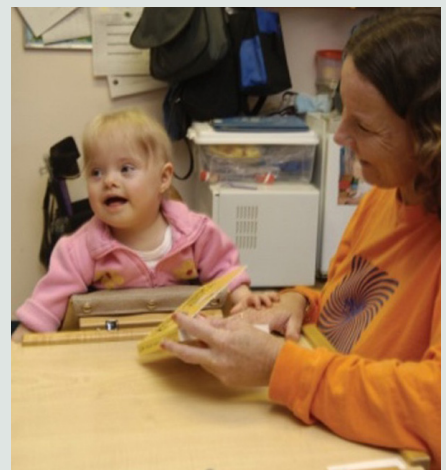
RECEIVED EARLY INTERVENTION THERAPIES  
TO REACH DEVELOPMENTAL GOALS

32



*Teens*

SPENT THE  
SUMMER LEARNING  
WHILE HAVING FUN

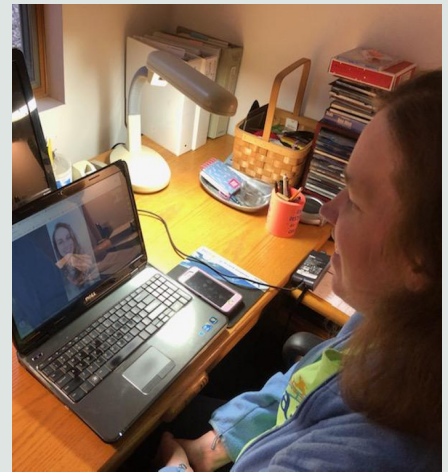


# COMMUNITY CONNECTIONS

Community Mentoring, Autism Services,  
Adult Training Services, Behavior Support Services

 **158**  
People

ACCESSED RECREATIONAL,  
VOLUNTEER AND EDUCATIONAL  
OPPORTUNITIES IN THE  
COMMUNITY & VIRTUALLY



## EMPLOYMENT DURING THE COVID-19 PANDEMIC

Via staff continued to help people find employment during the COVID-19 pandemic. With the help of Via's employment services, Jonathan explored different careers and decided what kinds of work he liked. He learned how to apply for jobs and interview skills.

When he interviewed for a job at GIANT in Walnutport, the hiring manager said he was the best candidate that she ever had. Jonathan was hired on the spot!

Jonathan has his own apartment and uses public transportation to get to work. Most importantly, he is truly happy working and being a respected member of the GIANT team.



# Dear Via Friends,

In March 2020, the world changed for all of us. The COVID-19 pandemic could have proven to be an insurmountable challenge. Instead, it united our staff, the people we serve and their families, and our community partners.

Via's services were deemed essential by the state of Pennsylvania from the beginning of the pandemic, and we are so proud of the Via employees who never let their commitment to our families waver. We worked with local health officials to continue providing life-sustaining services to people with intellectual and developmental disabilities in the community by following recommended health and safety guidelines. We received monetary contributions and donations of hand sanitizer, masks and personal protective equipment. If we couldn't provide services in-person, we pivoted to providing them virtually.



Before COVID-19, Via served more than 800 children and adults each month. In April 2020, we served 137 people. Each month, more and more people return to Via and we are now serving 550 people. We are on our way to returning stronger than ever because of your generous financial and in-kind support.

**Thank you** for weathering this crisis together.

*Jerry Somers*

Board Chair

*Lisa Walkiewicz*

President & CEO

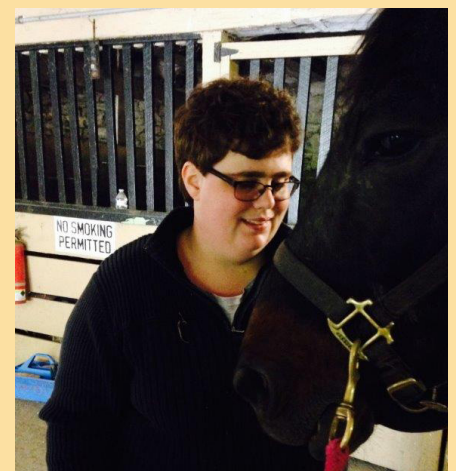
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## PARENTS HAVING PEACE OF MIND DURING PANDEMIC BECAUSE OF VIA STAFF

"When the COVID-19 pandemic hit us, I was really worried about my daughter, Amanda. She is on the Autism Spectrum and lives independently. I was nearly panic stricken because her dad and I live up in Tannersville, Monroe County and we can't help her as much as we would like to.

We heard Via had to close some services early on during the pandemic but were so happy that staff at Via continued to work with her so she could live independently. Via staff are a blessing to the people they serve and their families!"

- Leanna



# 2020 BOARD OF DIRECTORS

## *Via of Lehigh Valley, Inc.*

Jerry Somers	Chair, Community Advocate
Jessica Moyer	Vice Chair & Secretary, King, Spry, Herman, Freund & Faul, LLC
Jeremy Sestito	Treasurer, Victualic
Vicki Doule	BSI Corporate Benefits
Mary Lisicky	Morgan Stanley Wealth Management

## *Via Events, Inc.*

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Chrystal Schardt	Vice Chair, Tower Health
Eugene Lennon	Community Advocate
Lisa Somers	Janney Montgomery Scott
Lawrence Wolfe	PulseCX

## *Via Foundation, Inc.*

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Brian Cook	Secretary/Treasurer, Peoples Security Bank & Trust
Eugene Lennon	Community Advocate
Vickie Nisbet	FamilyWize
Jerry Somers	Community Advocate

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Chief Financial Officer

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Vice President of Services

Jill Pittenger  
Vice President of Human Resources

# LEADERSHIP STAFF



*Serving the Community Since 1952*

336 West Spruce Street  
Bethlehem, PA 18018

610-317-8000  
ViaNet.org

Via's mission is to help people reach their full potential through a rewarding career, meaningful relationships and an enriching community life.



@ViaoftheLehighValley



Via of the Lehigh Valley, Inc. is a 501(c)(3) not-for-profit corporation providing services for people with disabilities and their families. Our service area is the greater Lehigh Valley, including Lehigh, Northampton, Carbon, Monroe, Bucks and Berks counties.

Via Events, Inc. is a 501(c)(3) not-for-profit corporation that operates Via Thrift Stores and several special events activities. The mission of Via Events is to raise funds to advance the services provided by Via of the Lehigh Valley.

Via Foundation, Inc. is a 501(c)(3) not-for-profit corporation. The mission of the Via Foundation is to provide resources to grow and sustain services provided by Via of the Lehigh Valley.